About the Client

School Gate Guardian has been proudly serving public and private schools in the United States since 2008. School Gate Guardian's goal is to help keep schools and students safe from unwanted visitors and other threats through the use of an easy-to-use and secure visitor management system.

The Challenge

The safety of students is the top priority of K-12 schools in the United States, yet schools still rely on manual, outdated methods to track visitors. In many schools, for example, visitors only sign in with a pen and paper and the school must trust that they are not an unwanted visitor, or worse, a registered sex offender.

The Solution

School Gate Guardian believed there was a better way to screen visitors in schools and they provide a modern visitor management system that ensures students stay safe and secure. In schools with their system, visitors present a state-issued identity document (e.g., driver's license) when entering the school. The identity document is scanned, and the visitor's photo, name and other information are captured and cross-referenced against a national sex offender database. Valid visitors are issued a printed, time-expiring pass with their photo, name, and other visit details while the visit is electronically logged.

After an exhaustive review, School Gate Guardian selected Acuant's technology to help power its visitor management system. Acuant's 800DX duplex ID scanner is used in the SGG Pro system, which is operated by school staff while self-service and kiosk solutions use Acuant's ID-150 ID scanner. Both solutions leverage Acuant's identity verification software to ensure the visitor screening process is fast and accurate.

School Gate Guardian chose to work with Acuant because their scanning hardware was robust and easy to use, and their software was quick to integrate. The fact that Acuant frequently updates its software to support new and changing identity document formats that vary from state to state was another key advantage.

Acuant has been an excellent partner for School Gate Guardian since 2008. We needed ID scanning technology that was easy to integrate and maintain, providing quick and accurate ID scans, and frequent software updates as state ID's change. Acuant checked every box, so we are very pleased to have them as a technology partner.

Chris Keller – CEO, School Gate Guardian

School Gate Guardian's customers also appreciate the quality and durability of Acuant's solutions with many having used the scanning hardware for over ten years. They have an excellent relationship with Acuant's Sales and Support teams to ensure any issues that do arise are resolved promptly.

We rarely have issues with the Acuant ID scanners. If there is an issue, we can typically resolve it quickly. In the event we need to involve Acuant support, we can easily enter a support ticket and their support team responds almost immediately, requiring minimal involvement from our support team.

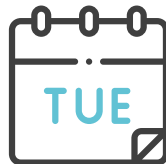**Amanda Gonzalez – Director of Support, School Gate Guardian**
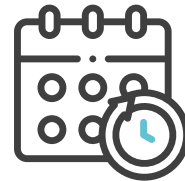
THE RESULTS

Seconds

The process to scan an identity and cross-reference a visitor's information takes seconds.

Days

Schools can deploy School Gate Guardian's visitor management system in just a few days.

Months

Schools realize a return on investment (ROI) within the first few months.