



Smarter identity verification and risk solutions for **Contactability**

Confirm contactability to onboard only those customers you trust, while more effectively managing resources and reducing fraud occurrences.

Contactability touches every part of a business. No matter the industry or use case, it is not enough to know your customers, businesses have to be able to contact them. If Know Your Customer (KYC) checks do not take into account real-time contactability intelligence, businesses may be unknowingly letting in identity thieves and exposing their business to costly compliance and reputational risks.

Go beyond basic identity matching

Ensure your customer is who they claim to be with a wide range of contactability solutions from IDology. Go beyond basic identity matching with real-time email, phone, device, deliverable address intelligence and more, to instantly validate an identity and assess underlying risk—without compromising the customer experience.

Expect more with IDology for Contactability

IDology offers a range of solutions to address contactability challenges. ExpectID seamlessly brings together physical and digital identity data, with additional layers of contactability, for a more accurate and holistic picture of customers. Building contactability into the identity verification workflow provides additional assurance that customers are who they say they are—during onboarding and every transaction that follows.

Advanced Email Verification

Instantly analyze email attributes, such as domain, syntax, verification date, originating country and more for fraud patterns.

Real-time Mobile Attributes

Assess your customer's mobile device identity, including length of service, SIM changes and number porting, and receive alerts on suspicious change events.

Name to Phone Match

Ensure name-to-phone match, gain visibility into phone reputation and save on costs related to no contacts and disconnects.

Deceased Individuals Scrub

Automate the detection of deceased account holders to cleanse your customer records, screen out fraudulent identities and maintain compliance.

Deliverable Address

Determine whether a mailing address is considered deliverable by the USPS to prevent fraudulent data from getting into your system and failed deliveries.

Why IDology?



Stop bad actors at the point of application to reduce costly fraud investigations and time spent chasing down identity thieves.



Prevent account takeover by making it more difficult for bad actors to enroll in services and gain unauthorized access to accounts.



Keep customer files complete and up to date to consistently meet KYC, anti-fraud regulations and data quality requirements.



Ensure sensitive communications reach customers when and where you need to, no "return to sender" notice triggered.



Confirm active account holders are still living to prevent recurring account charges, debt collection, loss of secured assets and more.

Talk to a trust expert today.

[Schedule a Consultation](#)