



Document Authentication

Proven, trusted and secure document authentication in seconds

Document authentication excels at verifying new customers while protecting against identity fraud in both in-person environments and during remote transactions creating a foundation for long-term, trusted customer relationships.

IDology offers automated document authentication solutions proven to increase acquisition, mitigate fraud and enhance the customer experience. Our patented technology captures identity documents across channels, extracts data and images and verifies their authenticity with the help of the industry's largest document library.

With a full set of offerings for identity proofing, our document authentication solutions are complemented by facial recognition matching technology to ensure the identity holder is genuinely present during online interactions. To address the growing use of eIDs and ePassports that include contactless chips, our solutions work with NFC-capable devices to unlock the chip and process the document — all in just seconds and with unprecedented accuracy.

Solution Features

Global document library

Access one of the industry's largest document libraries covering all 196 countries with 7,500 document types.

Fraud detection

Apply 50+ forensic tests to authenticate and catch expired, stolen, forged and tampered-with IDs.

Data extraction and auto-fill

Accurately extract data and images from identity documents to cross-check a data source or populate another application; automatically prefill online forms or systems with accurate personal information extracted from IDs to eliminate errors and speed up transaction time.

Identity document capture

Auto-capture the optimal image, prevent glare and detect the document type without customer intervention, and automatically classify document types with no need for customers to select.

ID + Selfie

Layer on optional facial matching and a liveness test with a selfie to ensure a genuine presence.

Why IDology?



Establish trust in seconds

Offer an easy, rapid document authentication process for a convenient customer experience that drives conversions on every channel.



Acquire more customers and promote financial inclusion

Accept the widest range of IDs including driver's licenses, passports, eIDs and more using one of the industry's largest global document libraries.



Prepare for the future

Process modern ePassports and eIDs using an NFC-capable device to read the chip, verify it with the issuer, and decode security mechanisms.



Operate in virtually any channel

Engage with customers in their preferred channel – mobile, online, desktop scanners, kiosks and cross-device workflows (SMS to the web).



Minimize privacy concerns

Navigate privacy issues with data and images that are encrypted and never stored on the local document capture device.

Talk to a trust expert today.

Schedule a Consultation