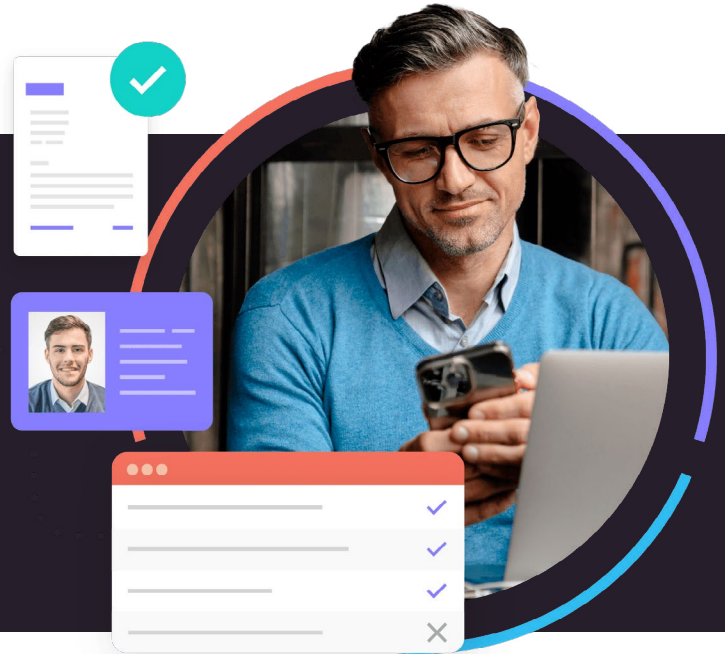


Smarter identity verification & fraud management solutions for Insurance



Deliver fast, accurate and secure experiences across the policy lifecycle to increase operational efficiency and unlock revenue growth.

While technology has streamlined the customer experience, it has also created new opportunities for fraudsters. For today's insurers the need to verify an identity quickly, accurately and automatically is top priority, not only during account origination, enrollment and claims distribution, but whenever and wherever accounts are accessed.

Build customer trust without compromising security

Ensure your customer is who they claim to be with a wide range of identity verification solutions from IDology. Our multi-layered approach provides more inclusive ways to deliver the right verification experience at the right time. Close the gap on fraud throughout the policy lifecycle while delivering a dramatically better customer experience.

Why choose IDology?

- Improve accuracy while reducing the cost associated with manual identity proofing.
- Fast-track decision making to accelerate onboarding and reduce abandonment.
- Approve more applications and process more claims, effectively and in less time.
- Protect against fraud schemes, including identity theft and unauthorized account access.
- Screen customers against sanctions lists at onboarding and on a continuous basis with fewer false positives.
- Confirm contactability to effectively manage risk and ensure communications reach customers as planned.

IDology delivers trust where you need it

Digital account origination • Account enrollment • Call center authentication • Claims and disbursements
Investment distributions • Online portal access • Eligibility verification • Contribution adjustments

Expect more with IDology for insurance

IDology offers a range of solutions to address challenges unique to the insurance industry and drive a positive policyholder experience. We automate the identity verification process to accelerate onboarding, deliver seamless step-up verification and help manage fraud risks across multiple channels. Effectively distinguish between real and fraudulent customers with efficiency and accuracy.



Fraud Management

Orchestrate a layered defense against evolving fraud while delivering seamless digital customer experiences. Gain the advantage of real-time intelligence to more effectively manage fraud risks throughout the customer lifecycle and safeguard revenue.



Consortium Fraud Network

Stay ahead of shifting fraud tactics and improve decisioning accuracy with real-time cross-industry consortium intelligence.



Real-time Risk Intelligence

Go beyond basic identity matching and apply risk attributes — including location, email, phone, deliverable address and more — for a more accurate picture of your customers.

Identity Verification

Quickly establish customer trust with automated identity verification to streamline business processes, without compromising security or compliance. Our portfolio consists of multiple solutions that can be delivered individually, with a layered approach or as a custom, orchestrated workflow.



Data Fill

Capture identity documents online or in person, extract data and populate other systems or apps.



Data Verification

Verify and affirm more identities using billions of authoritative public and private data records beyond credit data.



Document Authentication

Authenticate government-issued IDs online or in person with 50+ forensic tests in seconds.



Selfie ID Verification

Ensure the policyholder is genuinely present in online interactions with ID + selfie face match and liveness tests.



Dynamic Knowledge Based Authentication

Leverage dynamic questions generated in real-time from a wealth of non-credit data sources.

Sanctions Screening

Conduct automated PEPs and sanctions checks at the point of onboarding and beyond as part of an ongoing rescreening process. Access 450+ sanctions lists including individual country, OFAC, Interpol and UN Sanctions that are updated in real time.

Talk to a trust expert today.

Schedule a Consultation